

## **SANDCREEK MEDICAL STATES THAT YOU HAVE THE FOLLOWING PATIENT RIGHTS**

You have the right to appropriate and professional care relating to your physicians orders and will not be denied service based on race, creed, national origin, sex, age, disability, diagnosis, or religious affiliation.

You have the right to be free from mental and physical abuse.

You have the right to choose your health care provider.

You have the right to receive information necessary to give informed consent prior to the start of any treatment or service. You also have the right to refuse treatment or services, within boundaries of the law. Your physician may be notified of your refusal.

You have the right to refuse experimental treatment and drugs. A patients written consent for participation in research must be obtained and retained in his or her medical record.

You have the right make informed decisions in regards to your care, to refuse treatment within the confines of the law, and to be informed of the consequences of your action.

You have the right to privacy, respect and consequentiality of your medical records, subject to the law. Written consent will be given before release of information to those not involved in your care.

You have the right to receive timely response from Sandcreek Medical to your request for services.

You shall be admitted for service only if Sandcreek Medical has the ability to provide safe and professional care at the level of intensity needed. You have the right to reasonable continuity of care.

You have the right to be informed within a reasonable time of the anticipated termination of service or plans for transfer to another health care provider.

You have the right to voice grievances and suggest changes in service or staff without fear of retaliation or discrimination.

You have the right to be fully informed of Sandcreek Medical's policies and charges for services, including eligibility for third party reimbursements.

If you are denied services solely on your inability to pay, you have the right to be referred elsewhere.

You have the right to have your property treated with respect.

You have the right to receive honest, accurate, forthright information regarding the home care industry in general and Sandcreek Medical in particular.

## **SANDCREEK MEDICAL STATES YOU HAVE THE FOLLOWING PATIENT RESPONSIBILITIES:**

- The patient shall promptly notify Sandcreek Medical of any equipment failure or damage.
- The patient is responsible for any equipment that is lost, stolen, or destroyed while in their possession and should promptly notify Sandcreek Medical in such instances.
- The patient shall promptly notify Sandcreek Medical of any changes to their address or telephone.
- The patient shall promptly notify Sandcreek Medical of any changes concerning their physician.
- The patient shall promptly notify Sandcreek Medical of discontinuance of use.
- Except where contrary to federal law, the patient is responsible for any equipment rental and sale charges which the patient's insurance company or companies does not pay.
- The patient is responsible for the specifics of their own private insurance.